

# Cookie Policy

## Information about our use of cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. By continuing to browse the site, you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

## We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log in to secure areas of our website, use a shopping cart or make use of e-billing services.
- **Analytical/performance cookies.** They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie / name	Type	Purpose	More information
_hoozzi_session	Strictly Necessary	To authenticate the user in the secure area of Hoozzi. This is a strictly necessary cookie and expires at the end of the session.	
ts_and_cs_accepted	Functionality	A functionality cookie that recognises whether a user has accepted the terms and conditions of the site. This ensures that the website does not repeat requests for terms and conditions to be completed.	Persistent cookie – no expiry date unless deleted

Cookie / name	Type	Purpose	More information
Asp.net_sessionid	Strictly Necessary	Fixflo is the software that we use for Hoozzi issue resolution. This allows Hoozzi users to report defects with their homes, so that repair or maintenance information can be provided. This is a strictly necessary cookie that is used to identify the user for that visit and will be deleted at the end of the session.	<a href="#">Fixflo cookie policy</a>
Google analytics _ga _gat _gid	Analytical	Google Analytics is a web analytics tool provided by Google. It enables us to measure how people use our website. We use this information to improve our website experience. These are persistent cookies that expire at a set time. Except for _Gat which is a strictly necessary cookie.	<a href="#">Google cookie policy</a> _GID expires after 24 hours _GA expires after 2 years
Crazy Egg CEG.U CEG.S	Analytical	Crazy Egg is a website tool that we use to measure how visitors use and interact with specific website pages. We use cookies to see where users click on a page so that we can make it easier for them to find the information they are looking for.	<a href="#">Crazy Egg cookie policy</a>

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.